



PROCUREMENT AND SUPPLY CHAIN MANAGEMENT | PSCM-013

# Warehouse Management: Strategy, Implementation & Control

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# Course content

## Why Attend

Why Attend Effective warehouse management is essential for improving service levels, controlling costs, maintaining inventory accuracy, and supporting supply chain performance. Modern warehouses must balance speed, efficiency, technology, and workforce productivity while adapting to changing customer demands. This course provides participants with practical tools to design warehouse strategies, optimize operations, manage inventory, and implement world-class performance systems.

Course Methodology This course uses an interactive and practical approach through presentations, case studies, warehouse process mapping, group discussions, KPI workshops, practical exercises, and real workplace examples.

## Course Objectives

- Develop effective warehouse strategies and infrastructure plans
- Improve warehouse layout, flow, and operating efficiency
- Strengthen inventory control and accuracy
- Apply Lean and continuous improvement principles
- Optimize people, technology, and outsourced resources
- Build supplier collaboration and value chain integration
- Measure warehouse performance using KPIs
- Create improvement plans for world-class warehouse operations

## Target Audience

- Warehouse Managers
- Logistics Supervisors
- Supply Chain Professionals
- Inventory Controllers

# Course content

## Target Audience

- Operations Managers
- Distribution Center Staff
- Anyone involved in warehouse operations and planning

## Target Competencies

- Warehouse Operations
- Inventory Management
- Process Improvement
- Performance Measurement
- Resource Planning
- Supply Chain Coordination
- Leadership Skills
- Strategic Thinking

## Course outline

### Day 1: Warehouse Infrastructure Strategies

- Warehouse location strategy
- Options in warehouse layout and design
- Classes of warehouses
- Warehouse automation
- Information Technology (IT) in the warehouse
- Industry variations

### Day 2: Warehouse Operating Processes and Principles

# Course content

## Course outline

- Key functional processes from receiving to picking and shipping
- Optimizing the flow of goods across processes
- Advanced processes: break-bulk, cross-docking, mixing, assembly
- Cycle counting and conducting a physical inventory audit
- Implementing Lean principles in the warehouse
- Continuous improvement and managing change

### **Day 3: Inventory, Analysis, and Product Classification**

- Function of inventory
- Inventory accuracy and control
- Handling WIP (Work-In-Progress) inventory
- Three-dimensional inventory classification and segmentation (ABC)
- Using inventory classification to drive efficiency
- Replenishment methods and strategies

### **Day 4: Leveraging Your Resources and Developing New Capabilities**

- Managing and incentivizing your people
- Employee training and evaluation
- The IT environment: your enterprise and the warehouse
- Role of the warehouse in the value chain
- Outsourcing: risks and opportunities
- Supplier collaboration models and strategies

### **Day 5: Create a World-Class Warehouse with Performance Management and Metrics**

- Contemporary trends in warehousing

# Course content

## Course outline

- Warehouse best practices and benchmarking
- Role of performance management in the warehouse
- What should you measure?
- Establishing an executive dashboard using KPIs
- Identifying, prioritizing, and implementing improvements

# Seminar dates

## Available seminar dates

Live dates and pricing for Warehouse Management: Strategy, Implementation & Control generated from the course details page.

Date	Location	Format	Fee
1 - 5 June 2026	Kuala lumpur - Malaysia	Classroom	€2,250.-
8 - 12 June 2026	Amsterdam - Netherlands	Classroom	€4,250.-
15 - 19 June 2026	London - U.K	Classroom	€3,850.-
6 - 10 July 2026	Barcelona - Spain	Classroom	€4,250.-
20 - 24 July 2026	London - U.K	Classroom	€3,850.-
3 - 7 August 2026	Barcelona - Spain	Classroom	€4,250.-
10 - 14 August 2026	Istanbul - Turkey	Classroom	€3,850.-
7 - 11 September 2026	Amsterdam - Netherlands	Classroom	€4,200.-
14 - 18 September 2026	Istanbul - Turkey	Classroom	€3,200.-
5 - 9 October 2026	Paris - France	Classroom	€4,400.-
12 - 16 October 2026	Barcelona - Spain	Classroom	€4,200.-
9 - 13 November 2026	Munich - Germany	Classroom	€4,250.-
16 - 20 November 2026	Kuala lumpur - Malaysia	Classroom	€2,250.-
7 - 11 December 2026	Amsterdam - Netherlands	Classroom	€4,200.-
14 - 18 December 2026	London - U.K	Classroom	€4,250.-
21 - 25 December 2026	Paris - France	Classroom	€4,400.-