

informatelch



SECURITY MANAGEMENT | COURSE

Certificate in Security Management (CSM)

UK

+44 33 000 111 90
info@informatelch.co.uk
<https://informatelch.uk>
63-66 Hatton Garden Hatton Garden
EC1N 8LE , London

NL

+31 85 74 444 46
info@informatelch.nl
<https://informatelch.nl>
Waarderweg 50 - 2031PB
Haarlem - Netherlands

Tel : +44 (33) 000 111 90

Our mailing address is:
63-66 Hatton Garden, EC1N 8LE, London

informatelch



Course content

Why Attend

This course will provide participants with an insight into the fundamentals of managing modern and effective security operations.

It will address a wide variety of topics such as security policies and procedures, risk management, access management and investigation, to enable all participants to understand the principles of security and risk management.

The course will provide practical and up-to-date security management skills and techniques that can be implemented within each participant's organization and security team.

This course is highly interactive and includes group discussions, case studies and syndicate work. It also includes practical exercises that enable all participants to apply the advanced knowledge they gained and demonstrate their skills in security management.

By the end of the course, participants will be able to:

- Explain the process of designing procedures
- Conduct a security survey
- Explain risk management
- Describe and understand access control systems
- Explain management and selection of manpower
- Apply basic investigation procedures
- Utilize crisis management techniques

Managers and security staff wishing to develop an understanding of security management techniques and to further their knowledge of the security function, approach, and strategy.

- Security management
- Developing Security policies and procedures
- Handling Physical security
- Conducting Risk assessment
- Incident management



Course content

Why Attend

- Conducting Incident investigation

Course outline

Security policies and procedures

- What the policies and procedures cover
- Who should design the policies and procedures
- Why security policies are of use to companies
- Why security procedures are of use to companies

Security operations management

- What operations management is
- What are the responsibilities
- How the remainder of the security team fits in

Perimeter and building security

- Measures available
- Developing security on sites
- Managing security on sites

Introduction to security surveying

- Understanding the risks
- Considering security options
- Communicating results to the client



Course content

Course outline

Security risk management

- Introduction to security risk management
- What risk management means
- Who applies risk management
- Risk mitigation
- Risk management continuum

Access Management

- Types of access systems
- How the access systems are used
- Introduction to CCTV
- Intruder detection
- Implementing the systems

Manpower selection and development

- Selecting the right profile
- Screening of individuals
- Vetting of individuals
- On-going professional training

Introduction to investigations

- Gathering of information
- Purpose of the investigation
- Requirements of the investigation



Course content

Course outline

- Upholding Credibility
- Keeping Documentation
- Legal aspects

Crisis management

- Dealing with a crisis
- Fall back planning
- Post incident considerations



Seminar dates

Available seminar dates

Live dates and pricing for Certificate in Security Management (CSM) generated from the course details page.

Date	Location	Format	Fee
3 - 7 August 2026	Munich - Germany	Classroom	€3,450.-
7 - 11 September 2026	Amsterdam - Netherlands	Classroom	€4,250.-
12 - 16 October 2026	London - U.K	Classroom	€4,200.-
9 - 13 November 2026	Istanbul - Turkey	Classroom	€2,850.-
14 - 18 December 2026	Vienna - Austria	Classroom	€4,250.-

Live online option

Online delivery is available at €1,850.-.